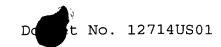
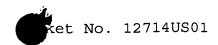
What is claimed is:

- 1. In a human social system having a tendency to self
- 2 organize around one or more of the production, diffusion and
- 3 application of organizational knowledge, a method of
- 4 enhancing one or more of the production, diffusion and
- 5 application of such knowledge comprising synchronizing
- 6 knowledge policies with said tendency.
- 1 2. A method, as claimed in claim 1, wherein said
- 2 synchronizing comprises:
- proposing a knowledge embryology policy for the
- 4 social system;
- 5 proposing a knowledge politics policy for the social
- 6 system;
- 7 proposing a knowledge diversity policy for the
- 8 social system;
- 9 proposing a knowledge connectivity policy for the
- 10 social system;
- practicing at least one but less than all of the
- 12 proposed knowledge embryology, politics, diversity and
- 13 connectivity policies in the social system;
- evaluating the practice of said at least one but
- 15 less than all proposed knowledge policies in the social
- 16 system; and



- 17 practicing the remaining unevaluated proposed
- 18 policies from the group consisting of the proposed knowledge
- 19 embryology, politics, diversity and connectivity policies
- 20 with the evaluated at least one but less than all proposed
- 21 knowledge policies in the social system.
 - 3. A method, as claimed in claim 2, wherein the at
 - 2 least one but less than all proposed knowledge policies
 - 3 comprises only the proposed knowledge politics policy and
 - 4 wherein the remaining unevaluated proposed policies comprises
 - 5 the proposed knowledge embryology policy, the proposed
 - 6 knowledge diversity policy and the proposed knowledge
 - 7 connectivity policy.
 - 1 4. A method, as claimed in claim 2, wherein said
 - 2 proposing a knowledge embryology policy comprises:
 - 3 determining an existing knowledge embryology
 - 4 practice of the social system;
 - determining an existing knowledge embryology policy
 - 6 of the social system;
 - 7 determining conflicts between the existing knowledge
 - 8 embryology policy and proposed knowledge embryology policy;
 - 9 and
- determining requirements to resolve said conflicts.
 - 1 5. A method, as claimed in claim 2, wherein said
 - 2 proposing a knowledge politics policy comprises:





- determining an existing knowledge politics practice
- 4 of the social system;
- determining an existing knowledge politics practice
- 6 of the social system;
- 7 determining conflicts between the existing
- 8 knowledge politics policy and proposed knowledge politics
- 9 policy; and
- determining requirements to resolve said conflicts.
 - 1 6. A method, as claimed in claim 2, wherein said
 - 2 proposing a knowledge diversity policy comprises:
 - determining an existing knowledge diversity practice
 - 4 of the social system;
 - determining an existing knowledge diversity policy
 - 6 of the social system;
 - 7 determining conflicts between the existing knowledge
 - 8 diversity policy and the proposed knowledge diversity policy;
 - 9 and
- determining requirements to resolve said conflicts.
 - 7. A method, as claimed in claim 2, wherein said
 - 2 proposing a knowledge connectivity policy comprises:
- 3 determining an existing knowledge connectivity
- 4 practice of the social system;
- 5 determining an existing knowledge connectivity
- 6 policy of the social system;

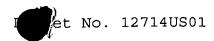
- 7 determining conflicts between the existing knowledge
- 8 connectivity policy and proposed knowledge connectivity
- 9 policy; and
- determining requirements to resolve said conflicts.
 - 1 8. A method, as claimed in claim 2, and further
 - 2 comprising determining at least one characteristic of the
 - 3 innovation of the social system.
 - 9. A method, as claimed in claim 8, wherein the one
 - 2 characteristic comprises innovation rate.
 - 1 10. A method, as claimed in claim 8, wherein the one
 - 2 characteristic comprises innovation quality.
 - 1 11. A method, as claimed in claim 8, and further
 - 2 comprising refining at least one of said proposed knowledge
 - 3 embryology policy, said proposed knowledge politics policy,
 - 4 said proposed knowledge diversity policy and said proposed
 - 5 knowledge connectivity policy in response to said at least
 - 6 one characteristic.
 - 1 12. A method, as claimed in claim 2, wherein said
 - 2 practicing the proposed knowledge embryology policy, proposed
 - 3 knowledge diversity policy and proposed knowledge
 - 4 connectivity policy with the evaluated proposed knowledge
 - 5 politics policy in the social system comprises:
 - 6 practicing the proposed knowledge embryology policy
 - 7 with the evaluated proposed knowledge politics policy;

- 8 evaluating the proposed knowledge embryology policy
- 9 and evaluated proposed knowledge politics policy as practiced
- 10 together in the social system; and
- practicing the evaluated proposed knowledge
- 12 embryology policy, twice evaluated proposed knowledge
- 13 politics policy, proposed knowledge diversity policy and
- 14 proposed knowledge connectivity policy together in the social
- 15 system.
 - 1 13. A method, as claimed in claim 12, and further
 - 2 comprising refining the proposed knowledge embryology policy,
 - 3 proposed knowledge politics policy, proposed knowledge
 - 4 diversity policy and proposed knowledge connectivity policy
 - 5 in response to said practicing the evaluated proposed
 - 6 knowledge embryology policy, twice evaluated proposed
 - 7 knowledge politics policy, proposed knowledge diversity
 - 8 policy and proposed knowledge connectivity policy together in
 - 9 the social system.
 - 1 14. A method, as claimed in claim 2, wherein said social
 - 2 system comprises an organization.
 - 1 15. A method, as claimed in claim 14, wherein said
 - 2 organization comprises a business.
 - 1 16. In a human social system having a tendency to self
 - 2 organize around one or more of the production, diffusion and
 - 3 application of organizational knowledge, a method of

- 4 providing instruction in order to enhance one or more of the
- 5 production, diffusion and application of such knowledge, said
- 6 method comprising offering advice about synchronizing
- 7 knowledge policies with said tendency.
- 1 17. A method, as claimed in claim 16, wherein said
- 2 offering advice about synchronizing comprises:
- 3 proposing a knowledge embryology policy for the
- 4 social system;
- 5 proposing a knowledge politics policy for the social
- 6 system;
- 7 proposing a knowledge diversity policy for the
- 8 social system;
- 9 proposing a knowledge connectivity policy for the
- 10 social system;
- offering advice about the practice of at least one
- 12 but less than all of the proposed knowledge embryology,
- 13 politics, diversity and connectivity policies in the social
- 14 system;
- offering advice about evaluating the practice of
- 16 said at least one but less than all proposed knowledge
- 17 policies in the social system; and
- offering advice about practicing the remaining
- 19 unevaluated proposed policies from the group consisting of
- 20 the proposed knowledge embryology, politics, diversity and

- 21 connectivity policies with the evaluated at least one but
- 22 less than all proposed knowledge policies in the social
- 23 system.
 - 1 18. A method, as claimed in claim 17, wherein the at
 - 2 least one but less than all proposed knowledge policies
 - 3 comprises only the proposed knowledge politics policy and
 - 4 wherein the remaining unevaluated proposed policies comprises
 - 5 the proposed knowledge embryology policy, the proposed
 - 6 knowledge diversity policy and the proposed knowledge
 - 7 connectivity policy.
 - 1 19. A method, as claimed in claim 17, wherein said
 - 2 proposing a knowledge embryology policy comprises:
 - 3 offering advice about determining an existing
 - 4 knowledge embryology practice of the social system;
 - offering advice about determining an existing
 - 6 knowledge embryology policy of the social system;
 - 7 offering advice about determining conflicts between
 - 8 the existing knowledge embryology policy and proposed
 - 9 knowledge embryology policy; and
- offering advice about determining requirements to
- 11 resolve said conflicts.
 - 1 20. A method, as claimed in claim 17, wherein said
 - 2 proposing a knowledge politics policy comprises:





- 3 offering advice about determining an existing
- 4 knowledge politics practice of the social system;
- offering determining an existing knowledge politics
- 6 practice of the social system;
- offering advice about determining conflicts between
- 8 the existing knowledge politics policy and proposed knowledge
- 9 politics policy; and
- offering advice about determining requirements to
- 11 resolve said conflicts.
 - 1 21. A method, as claimed in claim 17, wherein said
- 2 proposing a knowledge diversity policy comprises:
- 3 offering advice about determining an existing
- 4 knowledge diversity practice of the social system;
- offering advice about determining an existing
- 6 knowledge diversity policy of the social system;
- offering advice about determining conflicts between
- 8 the existing knowledge diversity policy and the proposed
- 9 knowledge diversity policy; and
- offering advice about determining requirements to
- 11 resolve said conflicts.
 - 1 22. A method, as claimed in claim 17, wherein said
 - 2 proposing a knowledge connectivity policy comprises:
 - 3 offering advice about determining an existing
 - 4 knowledge connectivity practice of the social system;

- offering advice about determining an existing
- 6 knowledge connectivity policy of the social system;
- 7 offering advice about determining conflicts between
- 8 the existing knowledge connectivity policy and proposed
- 9 knowledge connectivity policy; and
- offering advice about determining requirements to
- 11 resolve said conflicts.
 - 1 23. A method, as claimed in claim 17, and further
 - 2 comprising offering advice about determining at least one
 - 3 characteristic of the innovation of the social system.
 - 1 24. A method, as claimed in claim 23, wherein the one
 - 2 characteristic comprises innovation rate.
 - 1 25. A method, as claimed in claim 23, wherein the one
 - 2 characteristic comprises innovation quality.
 - 1 26. A method, as claimed in claim 23, and further
 - 2 comprising offering advice about refining at least one of
 - 3 said proposed knowledge embryology policy, said proposed
 - 4 knowledge politics policy, said proposed knowledge diversity
 - 5 policy and said proposed knowledge connectivity policy in
 - 6 response to said at least one characteristic.
 - 1 27. A method, as claimed in claim 17, wherein said
 - 2 offering advice about practicing the proposed knowledge
 - 3 embryology policy, proposed knowledge diversity policy and
 - 4 proposed knowledge connectivity policy with the evaluated

- 5 proposed knowledge politics policy in the social system
- 6 comprises:
- offering advice about practicing the proposed
- 8 knowledge embryology policy with the evaluated proposed
- 9 knowledge politics policy;
- offering advice about evaluating the proposed
- 11 knowledge embryology policy and evaluated proposed knowledge
- 12 politics policy as practiced together in the social system;
- 13 and
- offering advice about practicing the evaluated
- 15 proposed knowledge embryology policy, twice evaluated
- 16 proposed knowledge politics policy, proposed knowledge
- 17 diversity policy and proposed knowledge connectivity policy
- 18 together in the social system.
 - 1 28. A method, as claimed in claim 27, and further
- 2 comprising offering advice about refining the proposed
- 3 knowledge embryology policy, proposed knowledge politics
- 4 policy, proposed knowledge diversity policy and proposed
- 5 knowledge connectivity policy in response to said practicing
- 6 the evaluated proposed knowledge embryology policy, twice
- 7 evaluated proposed knowledge politics policy, proposed
- 8 knowledge diversity policy and proposed knowledge
- 9 connectivity policy together in the social system.



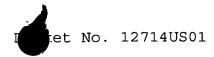


- 1 29. A method, as claimed in claim 17, wherein said
- 2 social system comprises an organization.
- 1 30. A method, as claimed in claim 29, wherein said
- 2 organization comprises a business.
- 1 31. In a human social system having a tendency to self
- 2 organize around one or more of the production, diffusion and
- 3 application of organizational knowledge, said system
- 4 including a data store and a communication network, a method
- 5 of supporting the enhancing of one or more of the production,
- 6 diffusion and application of said organizational knowledge
- 7 and the synchronizing of knowledge policies with said
- 8 tendency, said method comprising:

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- 10 storing data relating to one or more of said
- 11 organizational knowledge and knowledge policies in said data
- 12 store; and
- communicating over said network to facilitate said
- 14 synchronizing.
 - 1 32. A system, as claimed in claim 31, wherein said
- 2 communicating to facilitate said synchronizing comprises:
- 3 communicating over said network data needed to
- 4 propose a knowledge embryology policy for the social system;
- 5 communicating over said network data needed to
- 6 propose a knowledge politics policy for the social system;

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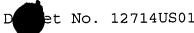
communicating over said network data needed to 7 propose a knowledge diversity policy for the social system; 8 communicating over said network data needed to 9 propose a knowledge connectivity policy for the social 10 11 system; using said data store and said network to facilitate . 12 the practicing of at least one but less than all of the 13 proposed knowledge embryology, politics, diversity and 14 connectivity policies in the social system; 15 using said data store and said network for 16 evaluating the practice of said at least one but less than . 17 all proposed knowledge policies in the social system; and 18 using said data store and said network to facilitate 19 the practicing of the remaining unevaluated proposed policies 20 from the group consisting of the proposed knowledge 21 embryology, politics, diversity and connectivity policies 22 with the evaluated at least one but less than all proposed 23 knowledge policies in the social system. 24 33. A method, as claimed in claim 32, wherein the at 1 least one but less than all proposed knowledge policies 2 comprises only the proposed knowledge politics policy and 3 wherein the remaining unevaluated proposed policies comprises 4

the proposed knowledge embryology policy, the proposed



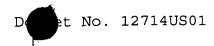
- 6 knowledge diversity policy and the proposed knowledge
- 7 connectivity policy.
- 1 34. A method, as claimed in claim 32, wherein said
- 2 communicating over said network data needed to propose a
- 3 knowledge embryology policy comprises:
- 4 using data from said data store to determine an
- 5 existing knowledge embryology practice of the social system;
- 6 using data from said data store to determine an
- 7 existing knowledge embryology policy of the social system;
- 8 using data from said data store to determine
- 9 conflicts between the existing knowledge embryology policy
- 10 and proposed knowledge embryology policy; and
- determining requirements to resolve said conflicts.
 - 1 35. A method, as claimed in claim 32, wherein said
- 2 communicating over said network data needed to propose a
- 3 knowledge politics policy comprises:
- 4 using data from said data store to determine an
- 5 existing knowledge politics practice of the social system;
- 6 using data from said data store to determine an
- 7 existing knowledge politics practice of the social system;
- 8 using data from said data store to determine
- 9 conflicts between the existing knowledge politics policy and
- 10 proposed knowledge politics policy; and
- determining requirements to resolve said conflicts.





- 36. A method, as claimed in claim 32, wherein said 1
- communicating over said network data needed to propose a 2
- knowledge diversity policy comprises: 3
- using data from said data store to determine an 4
- existing knowledge diversity practice of the social system; 5
- using data from said data store to determine an 6
- existing knowledge diversity policy of the social system; 7
- using data from said data store to determine 8
- conflicts between the existing knowledge diversity policy and 9
- the proposed knowledge diversity policy; and 10
- determining requirements to resolve said conflicts. 11
 - 37. A method, as claimed in claim 32, wherein said 1
- communicating over said network data needed to propose a 2
- knowledge connectivity policy comprises: 3
- using data from said data store to determine an 4
- existing knowledge connectivity practice of the social 5
- 6 system;
- using data from said data store to determine an 7
- existing knowledge connectivity policy of the social system; 8
- using data from said data store to determine 9
- conflicts between the existing knowledge connectivity policy 10
- and proposed knowledge connectivity policy; and 11
- determining requirements to resolve said conflicts. 12

- 1 38. A method, as claimed in claim 32, and further
- 2 comprising using data from said data store to determine at
- 3 least one characteristic of the innovation of the social
- 4 system.
- 1 39. A method, as claimed in claim 38, wherein the one
- 2 characteristic comprises innovation rate.
- 1 40. A method, as claimed in claim 38, wherein the one
- 2 characteristic comprises innovation quality.
- 1 41. A method, as claimed in claim 38, and further
- 2 comprising using data from said data store to refine at least
- 3 one of said proposed knowledge embryology policy, said
- 4 proposed knowledge politics policy, said proposed knowledge
- 5 diversity policy and said proposed knowledge connectivity
- 6 policy in response to said at least one characteristic.
- 1 42. A method, as claimed in claim 32, wherein said using
- 2 said data store and said network to facilitate the practicing
- 3 of the proposed knowledge embryology policy, proposed
- 4 knowledge diversity policy and proposed knowledge
- 5 connectivity policy with the evaluated proposed knowledge
- 6 politics policy in the social system comprises:
- 7 using said data store and said network to facilitate
- 8 practicing the proposed knowledge embryology policy with the
- 9 evaluated proposed knowledge politics policy;



- using said data store and said network to evaluate
- 11 the proposed knowledge embryology policy and evaluated
- 12 proposed knowledge politics policy as practiced together in
- 13 the social system; and
- using said data store and said network to facilitate
- 15 practicing the evaluated proposed knowledge embryology
- 16 policy, twice evaluated proposed knowledge politics policy,
- 17 proposed knowledge diversity policy and proposed knowledge
- 18 connectivity policy together in the social system.
- 1 43. A method, as claimed in claim 42, and further
- 2 comprising using said data store and said network to
- 3 facilitate refining the proposed knowledge embryology policy,
- 4 proposed knowledge politics policy, proposed knowledge
- 5 diversity policy and proposed knowledge connectivity policy
- 6 in response to said practicing the evaluated proposed
- 7 knowledge embryology policy, twice evaluated proposed
- 8 knowledge politics policy, proposed knowledge diversity
- 9 policy and proposed knowledge connectivity policy together in
- 10 the social system.
 - 1 44. A method, as claimed in claim 31, wherein said
 - 2 system comprises a data processor and wherein said method
 - 3 further comprises processing data relating to one or more of
 - 4 said organizational knowledge and knowledge policies with
 - 5 said data processor.

- 1 45. A method, as claimed in claim 32, wherein said
- 2 social system comprises an organization.
- 1 46. A method, as claimed in claim 45, wherein said
- 2 organization comprises a business.